

# Stony Plain Curling – Refund Policy

## League Registration Refunds

- **More than 60 days** before league start:
  - Refund minus \$50 administration fee
- **30–60 days before start:**
  - Refund minus \$50 administration fee and 25% of league fee
- **Less than 30 days before start:**
  - Refund minus \$50 administration fee and 50% of league fee
- **After league start:**
  - No refunds

### This covers:

- ice installation
  - staffing
  - scheduling
  - league administration
  - facility preparation
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## Medical / Relocation Exceptions

### Special consideration may be granted for:

- medical reasons
- injury
- relocation
- family emergencies

### Requests must:

- be submitted in writing
  - include supporting documentation if requested
  - Final decisions: General Manager or Board designate
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## Bonspiels / Clinics / Programs

- More than 14 days before:
  - 50% refund
- Less than 14 days:
  - No refund

### Exception:

- if replacement team/player found:
    - refund minus administration fee
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## Club Shutdown / Force Majeure

### If SPC must suspend operations due to circumstances beyond its control:

- refunds or credits may be prorated based on:
    - games completed
    - operational costs incurred
    - financial position of the club
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## Membership Transfers

Registrations are non-transferable unless approved in writing by SPC management.

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## NSF / Failed Payments

- \$50 NSF fee
- missed payment may result in suspension of play privileges

**Refund Timeline** -Please allow up to 4 weeks from the date of refund request for processing