

Registration, Payment and Refund Policy 2020/21

Westridge Curling Club (WCC) is a non-profit organization that strives to maintain comparable league, program and operation fees. Our Curling Club incurs an administrative cost for each member during registration including but not limited to staffing, and equipment expenditures. It is because of these costs that Westridge Curling Club adheres to a refund policy.

REGISTRATION AND PAYMENT

Individual and Team Registration must be completed before the seasons first day of play November 01, 2020. Registration can be completed online at Westridgecurlingclub.ca or contact your league representative or westridgecurlingclub@gmail.com

Payment in full must be received on or before the first day of play (TBD). Payments can be made by cash, cheque or e-transfer to paywestridge@gmail.com (automatic deposits accepted)

REFUNDS

WCC Closure or Interruption of Play

Westridge Curling Club may be required to temporarily close or cancel all leagues, and rentals due to circumstances beyond our control (AHS ruling regarding COVID19, plant shutdown, waterline break, etc).

Individual and Leagues

Fees will be completely refunded after November 01 if WCC does not have sufficient membership registrations for the upcoming 2020-2021 season

- If the 2020-21 season never begins or transpires then curlers will be provided the option of a 100% refund of all league fees or a credit toward next curling season. Curlers may also donate their fees to the club to cover maintenance, upkeep and operating costs.

Interruption

All efforts will be made to make up single game cancellations. If Westridge Curling Club is required to close temporarily. Every reasonable effort will be made to ensure that make-up games can be re-scheduled during the 2020-21 season's timeframe.

If there is an **Interruption of Play during the season** due to a closure of the Club, refunds for games missed, , will be as follows:

- If the 2020-21 season is cut short within 1 game of the season start then curlers will be provided the option of a 75% refund of all league fees or a credit toward next curling season or a generous donation to cover maintenance, upkeep and operating costs.
- If the 2020-21 season is cut short within 6 games of the season start then curlers will be provided the option of a 50% refund of all league fees or a credit toward next curling season or a generous and much appreciated donation to the club.
- If the 2020-21 season is cut short within 11 games of the season start then curlers will be provided the option of a 25% refund of all league fees or a credit toward next curling season or a donation to the club.
- If the 2020-21 season is cut short at or after 15 games of the season start then there will be no refund provided.

All refunds will be made at the completion of season by WCC. Administered only to eligible players. Note: A written requests will be required for refunds.

Note:

- **Administration fee:** all refund transactions will be subject to a \$20 administration fee to help cover the associated banking fees.

Bonspiels, Clinics, Rentals & Special Events

Bonspiel, Clinics & Special Events Refunds requested are subject to a \$50.00 Administration fee if requested more than 2 weeks before the event.

Bonspiel, Clinics & Special Events Refunds requested 2 weeks prior to start date are subject to a \$50.00 Administration fee and 25% event fee.

Bonspiel, Clinics & Special Events Refunds requested 1 week prior to start date are subject to a \$50.00 Administration fee and 50% event fee.

Bonspiel, Clinics & Special Events Refunds requested less than 1 week prior to start date are not eligible for refund.

Exception for Bonspiel - If a replacement team is available, a refund will be given minus the \$50 Administrative fee.

Westridge Curling Club's refund policy is meant to protect the financial interests of our members but also to sustain and ensure the viability of our curling club for subsequent seasons.